

# SAFETY RECALL NOTICE TO VEHICLE MANUFACTURERS JANUARY 2004

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act:

## **Reasons for this recall:**

Webb Wheel Products, Inc., has decided that a defect which relates to motor vehicle safety exists in its' "Platinum Series" brake drums. This decision was based on a higher than expected warranty return rate suggesting the potential for increased brake drum failure with these drums.

#### The consequence of this can cause:

- 1. Premature cracking of the braking surface resulting in the following:
  - a. Reduction or complete loss of braking on that wheel end.
  - b. Loss of brake drum pieces resulting in further damage.
- 2. Excessive runout of the braking surface causing cam rollover resulting in the loss of braking on that wheel end.

## "Platinum Series" brake drum cast date codes covered in this recall:

Cast date codes from 017-01 to 273-02 (Julian style date) are covered in this recall. Reference Figures 1 & 2 for cast date location.





#### What you should do:

1. You should inspect your inventory for "Platinum Series" brake drums with suspect cast date codes as described above. Drums found in inventory with cast date codes covered in this recall should be returned to Webb immediately on a Return Goods Order. For return instructions call:

Christy Rusk (256) 739-6660 - Office (256) 775-7540 - Direct (800) 633-3256 - Toll Free <u>crusk@webbwheel.com</u>

- 2. You should compile a list of vehicles that could be affected by this recall and notify the owners of these vehicles regarding this issue and the required corrective action. Contact us regarding the locations to which you want us to send the inspection instructions.
- 3. A notification has been sent to the National Highway Traffic Safety Administration regarding this recall.

## What we will do:

- 1. Webb Wheel will supply inspection instructions (See inspection procedure).
- 2. Webb Wheel will pay for inspection of the vehicles. We will pay .15 hours, at your shop rate, per drum for the inspection.
- 3. Webb Wheel will pay for the removal of the "Platinum Series" drums. We will pay .25 hours, at your shop rate, per drum for removal. This includes removal of the disc wheel(s).
- 4. Webb Wheel will pay for reinstallation of the "Platinum Series" drums if they are acceptable for further use, or the installation of new replacement drums. We will pay .25 hours, at your shop rate, per drum for installation. This includes all maintenance required to reinstall the brake drum and disc wheel(s).
- 5. Where vehicles have "Platinum Series" drums that are not acceptable for reuse, we will pay a one time allowance of \$105.00 (freight allowance included) per brake drum for the purchase of a replacement brake drum.

If your vehicles are not inspected and repaired within a reasonable time, please contact Webb Wheel Products, Inc., at 2310 Industrial Drive SW, Cullman, AL 35055 or call us at 800-633-3256. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, DC 20590 or call toll free the Auto Safety Hotline at 888-327-4236.

We are sorry to cause you this inconvenience and appreciate your cooperation. Sincerely,

John C. Hall V.P. Engineering